



Erasmus+

Projekttreffen in Soest Rollenspiel

Advisory situation

In a tourist office an employee advises a customer for a short-term stay.

1. Role: Employee (Tourist office)

You are an employee in the Tourist Office of

- Toledo
- Soest
- Rypin

You should advise a customer who would like to spend a short vacation in your city and who will come to you at the Tourist Office immediately after arrival.

Answer to all of the visitor's questions and advise the customer so that he will enjoy unforgettable days.



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Advisory situation

In a tourist office an employee advises a customer for a short-term stay.

2. Role: Tourist

You are a tourist and are planning a two-day short break in

- Toledo
- Soest
- Rypin

Immediately after arrival, you go to the Tourist Office, as you have not yet booked any accommodation. Inquire whether the Tourist Office can help you with the selection and search for a hotel (2 stars).

Since you have little time, ask for support and advice for a two-day program.

You should also ask about restaurants that offer regional specialties.